

# Terms and Conditions

**Effective Date: November 24, 2024**

Welcome to the website of **R.B. Counselling Services** ("we," "us," "our"). By accessing and using this website (<https://www.rbcounsellingervices.com/>), you agree to the following terms and conditions ("Terms"). If you do not agree to these Terms, please refrain from using this website.

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## 1. Website Use

1.1 This website is intended for informational purposes only and does not constitute professional counselling, psychotherapy, or medical advice.

1.2 Users must be at least 18 years old or have the consent of a parent or guardian to use this website.

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## 2. Intellectual Property

2.1 All content on this website, including text, images, graphics, logos, and design, is the property of R.B. Counselling Services unless otherwise noted.

2.2 You may not copy, reproduce, distribute, or use any content without prior written consent from R.B. Counselling Services, except for personal, non-commercial purposes.

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## 3. Limitation of Liability

3.1 R.B. Counselling Services makes no guarantees about the accuracy, completeness, or timeliness of information on this website.

3.2 We are not liable for any direct, indirect, incidental, or consequential damages resulting from your use of or inability to use this website.

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## 4. Third-Party Links

4.1 This website may include links to third-party websites for your convenience. These links do not imply endorsement, and R.B. Counselling Services is not responsible for the content or practices of third-party websites.

4.2 Use of third-party websites is subject to their respective terms and privacy policies.

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## 5. Privacy

5.1 By using this website, you acknowledge and agree to our Privacy Policy (linked separately).

5.2 Information submitted through contact forms or other website features is handled per applicable Canadian privacy laws.

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## 6. User Conduct

6.1 You agree not to:

- Use this website for unlawful purposes.
  - Attempt to disrupt or interfere with website functionality or security.
  - Submit false, misleading, or harmful information via forms or other contact methods.
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## 7. Disclaimer

7.1 The information on this website is not a substitute for professional counselling or psychotherapy services. Always seek the advice of a qualified healthcare professional for mental health concerns.

7.2 Accessing or using this website does not create a therapist-client relationship between you and R.B. Counselling Services.

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## 8. Modifications to Terms

8.1 R.B. Counselling Services reserves the right to modify these Terms at any time without notice.

8.2 Your continued use of the website after changes are posted constitutes your acceptance of the modified Terms.

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## 9. Governing Law

9.1 These Terms are governed by the laws of the **Province of Ontario** and applicable federal laws of Canada.

9.2 Any disputes arising from your use of this website will be resolved exclusively in the courts of Ontario.

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## **10. Contact Us**

If you have questions about these Terms, please contact us:

### **R.B. Counselling Services**

Email: [rbastancounselling@gmail.com](mailto:rbastancounselling@gmail.com)

Phone: 416-617-8727

By using this website, you acknowledge that you have read, understood, and agreed to these Terms.